

ServiceNow Connector

ServiceNow offers a wide range of services from enterprise IT trouble ticket management and inventory to outward-facing customer service management. The ServiceNow Connector for Scribe Online supports all the ServiceNow objects, making it compatible with any of these services.

servicenow

SERVICES SUPPORTED

Integration Service

PLATFORM SUPPORT

Source and Target operations

SCRIBE AGENT SUPPORT

Cloud and On-premise agents

TRY IT FREE

Scribe packages include just what you need for a predictable price. Before signing up, try it free for 15 days with no obligation at

www.scribsoft.com/free-trials.

Customers can use the connector to migrate data to or from ServiceNow or to integrate ServiceNow with a CRM system so that salespeople can keep track of customer service incidents.

BUSINESS BENEFITS

- Migrate knowledge articles to or from ServiceNow
- Create work orders and tasks after winning an opportunity in CRM
- Maintain a single incident database by integrating your CRM system with ServiceNow
- Easily track service requests and resolutions via automated data syncing between Service Now and your other systems.
- Integrate ServiceNow problems with development tracking systems like Jira

TECHNICAL BENEFITS

- All standard and user-defined tables, except Rotated Tables
- Table filter with wildcards to focus on just the ones you need
- Custom fields
- Create, read, update, delete and upsert operations